



PENNSYLVANIA STATE POLICE
DEPARTMENT HEADQUARTERS
1800 ELMERTON AVENUE
HARRISBURG, PENNSYLVANIA 17110

Mailing Date: August 19, 2019

Caroline Haskins
MuckRock
DEPT MR 78922
411A Highland Avenue
Somerville, Massachusetts 02144-2516

PSP/RTKL Request N° 2019-0855

Dear Ms. Haskins:

On August 12, 2019, the Pennsylvania State Police (PSP) received your request for information pursuant to the Pennsylvania Right-to-Know Law (RTKL), 65 P.S. §§ 67.101 - 3104, wherein you state:

Pursuant to the Pennsylvania Right to Know Act, I hereby request the following records:

Law enforcement agencies around the country have "partnerships" with Ring, Amazon's home security company. These partnerships involve an exchange: Law enforcement gets access to ring's "Law Enforcement Neighborhoods Portal." The Law Enforcement Neighborhood Portal is a way that police can request Ring camera footage from people that use Neighbors, Ring has "neighborhood watch" app. (https://www.vic.com/en_us/article/qvg48d/everything-you-nne-to-know-about-ring-amazons-surveillance-camera-company)

Therefore, I hereby request the following records:

- 1) All instructional materials, presentations and presentation materials (including recorded video and audio, PowerPoint files, prepared remarks, and slides formats), and other guidance on the use of Ring devices and/or the Neighbors app. This includes A) any notes taken during meetings that discussed the use of Ring devices and/or the Neighbors app, B) any explanations (whether internally or externally generated) of how ring devise and/or the Neighbors app work, and C) any other documents that has been used to help explain the use of ring devices and/or the Neighbors app to any

party, including internal documentation, public relations materials, and executive summaries.

- 2) A copy of any privacy impact assessments, use policies, standard operating procedures, data retention policies, legal opinions, warranties, non-disclosure agreements, contracts, liability waivers, insurance agreements, Requests for Proposals, Responses to Requests for Proposal, Memorandums of Understanding, Letters of Interest, usage policies, or informal agreements between the police department and Ring.
- 3) A copy of any funding opportunity announcements, grant applications and grantor status/progress reports, report to legislative bodies, annual reports that mention Ring to the Neighbors app, as well as audit records, including up not limited to security audits of the software, misuse reports, and report to oversight bodies.
- 4) Any digital communications including but not limited to emails and text messages) as well as documents, (including but not limited to PDF, word processing, excel, and slide documents) that mention ring or the Neighbors app.
- 5) Any digital communications (including but not limited to emails and text messages) with Ring representatives.

Under the RTKL, a written response to your request is due on or before August 19, 2019.

Under the provisions RTKL section § 67.902(b)(2), you are hereby notified that your request is being reviewed and the PSP will require up to an additional 30 days, i.e., until September 18, 2019, in which to respond to your request. Should your request be granted, the total for the estimated or actual fees owed, if any, will be included in our subsequent response. The reason for requiring additional time for a final response is checked below:

- Compliance with your request may require the redaction of certain information that is not subject to access under RTKL.
- Your request requires retrieval of one or more records that are stored at a remote location.
- A response by the mailing date of this letter could not be accomplished due to bona fide staffing limitations. In particular, _____.
- Your request is under legal review, which is necessary to determine whether a requested record is a "public record" for purposes of the RTKL.

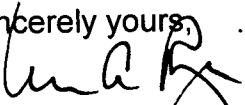
☐ Your compliance with the following agency policies is required for access to the record(s): _____

☐ You must pay the applicable fees authorized by the RTKL.

X The extent or nature of the request precludes a response within the required time period.

Should you have any questions regarding this letter, please contact the undersigned.

Sincerely yours, .



William A. Rozier, J.D.
Agency Open Records Officer
Pennsylvania State Police
Bureau of Records and Identification
Right-to-Know Law/Subpoena Section
1800 Elmerton Ave.
Harrisburg, PA 17110
RA-psprighttoknow@pa.gov
Office: 1.877.785.7771 Fax: 717.525.5795

Enclosure: Request 2019-0855

2019-0855
8-19-19

Ott, Cynthia L

From: Rozier, William A
Sent: Monday, August 12, 2019 2:40 PM
To: Ott, Cynthia L
Subject: FW: [External] Pennsylvania Right to Know Act Request: Ring, Pennsylvania
Attachments: PA_Right_to_Know_Request_Form.pdf

RECEIVED
RIGHT-TO-KNOW LAW OFFICE
SUBPOENA UNIT

2019 AUG 12 P 2:41

Cindy,

New request.

Thanks,
Ski

From: 78922-95752212@requests.muckrock.com <78922-95752212@requests.muckrock.com>
Sent: Monday, August 12, 2019 2:07 PM
To: Rozier, William A <wrozier@pa.gov>
Subject: [External] Pennsylvania Right to Know Act Request: Ring, Pennsylvania

ATTENTION: This email message is from an external sender. Do not open links or attachments from unknown sources. To report suspicious email, forward the message as an attachment to CWOPA_SPAM@pa.gov.

Pennsylvania State Police
RTK Office
1800 Elmerton Avenue
Harrisburg, PA 17110

August 12, 2019

To Whom It May Concern:

Pursuant to the Pennsylvania Right to Know Act, I hereby request the following records:

Law enforcement agencies around the country have "partnerships" with Ring, Amazon's home security company. These partnerships involve an exchange: Law enforcement gets access to Ring's "Law Enforcement Neighborhoods Portal." The Law Enforcement Neighborhood Portal is a way that police can request Ring camera footage from people that use Neighbors, Ring has a "neighborhood watch" app. (https://www.vice.com/en_us/article/qvg48d/everything-you-need-to-know-about-ring-amazons-surveillance-camera-company)

Therefore, I hereby request the following records :

1) All instructional materials, presentations and presentation materials (including recorded video and audio, PowerPoint files, prepared remarks, and slides formats), and other guidance on the use of Ring devices and/or the Neighbors app. This includes A) any notes taken during meetings that discussed the use of Ring devices and/or the Neighbors app, B) any explanations (whether internally or externally generated) of how Ring devices and/or the Neighbors app work, and

C) any other document that has been used to help explain the use of Ring devices and/or the Neighbors app to any party, including internal documentation, public relations materials, and executive summaries.

2) A copy of any privacy impact assessments, use policies, standard operating procedures, data retention policies, legal opinions, warranties, non-disclosure agreements, contracts, liability waivers, insurance agreements, Requests for Proposals, Responses to Requests for Proposal, Memorandums of Understanding, Letters of Interest, usage policies, or informal agreements between the police department and Ring.

3) A copy of any funding opportunity announcements, grant applications and grantor status/progress reports, reports to legislative bodies, annual reports that mention Ring or the Neighbors app, as well as audit records, including but not limited to security audits of the software, misuse reports, and reports to oversight bodies.

4) Any digital communications including but not limited to emails and text messages) as well as documents, (including but not limited to PDF, word processing, excel, and slide documents) that mention Ring or the Neighbors app.

5) Any digital communications (including but not limited to emails and text messages) with Ring representatives.

The requested documents will be made available to the general public, and this request is not being made for commercial purposes. It will be used in the course of reporting for Motherboard, VICE's science and technology website (www.motherboard.vice.com).

The requested documents will be made available to the general public, and this request is not being made for commercial purposes.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 5 business days, as the statute requires.

Sincerely,

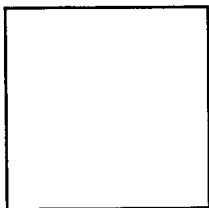
Caroline Haskins

Filed via MuckRock.com
E-mail (Preferred): 78922-95752212@requests.muckrock.com
Upload documents directly:
https://accounts.muckrock.com/accounts/login/?next=https%3A%2F%2Fwww.muckrock.com%2Faccounts%2Flogin%2F%3Fnext%3D%252Faccounts%252Fagency_login%252Fpennsylvania-state-police-435%252Fring-pennsylvania-78922%252F%253Femail%253Dwrozier%252540pa.gov&url_auth_token=AAAboJ54dDocag3wfYC6JKuuxYM%3A1hxEj4%3ApQPSil5C73fptWmUqp0Ae1-Bnsc
Is this email coming to the wrong contact? Something else wrong? Use the above link to let us know.

For mailed responses, please address (see note):
MuckRock News
DEPT MR 78922
411A Highland Ave
Somerville, MA 02144-2516

PLEASE NOTE: This request is not filed by a MuckRock staff member, but is being sent through MuckRock by the above in order to better track, share, and manage public records requests. Also note that improperly addressed (i.e., with the

requester's name rather than "MuckRock News" and the department number) requests might be returned as undeliverable.



RECEIVED
RIGHT-TO-KNOW LAW OFFICE
SUBPOENA UNIT

2019 AUG 12 P 2:41

RECEIVED
RIGHT-TO-KNOW LAW OFFICE
SUBPOENA UNIT



pennsylvania

2019 AUG 12 P 2:41
OFFICE OF OPEN RECORDS

STANDARD RIGHT-TO-KNOW REQUEST FORM

DATE REQUESTED: 2019-08-12

REQUEST SUBMITTED BY: ☒ E-MAIL ☐ U.S. MAIL ☐ FAX ☐ IN-PERSON

REQUEST SUBMITTED TO (Agency name & address): Pennsylvania State Police

1800 Elmerton Avenue, Harrisburg, PA 17110

NAME OF REQUESTER : Caroline Haskins

STREET ADDRESS: Dept MR 78922 411A Highland Ave

CITY/STATE/COUNTY/ZIP(Required): Somerville, MA 02144-2516

TELEPHONE (Optional): _____ EMAIL (optional): 78922-95752212@requests.muckrock.com

RECORDS REQUESTED: **Provide as much specific detail as possible so the agency can identify the information.
Please use additional sheets if necessary*

See Attached

DO YOU WANT COPIES? ☒ YES ☐ NO

DO YOU WANT TO INSPECT THE RECORDS? ☐ YES ☒ NO

DO YOU WANT CERTIFIED COPIES OF RECORDS? ☐ YES ☒ NO

DO YOU WANT TO BE NOTIFIED IN ADVANCE IF THE COST EXCEEDS \$100? ☒ YES ☐ NO

**** PLEASE NOTE: RETAIN A COPY OF THIS REQUEST FOR YOUR FILES ****
**** IT IS A REQUIRED DOCUMENT IF YOU WOULD NEED TO FILE AN APPEAL ****

FOR AGENCY USE ONLY

OPEN-RECORDS OFFICER:

☐ I have provided notice to appropriate third parties and given them an opportunity to object to this request

DATE RECEIVED BY THE AGENCY:

AGENCY FIVE (5) BUSINESS DAY RESPONSE DUE:

***Public bodies may fill anonymous verbal or written requests. If the requestor wishes to pursue the relief and remedies provided for in this Act, the request must be in writing. (Section 702.) Written requests need not include an explanation why information is sought or the intended use of the information unless otherwise required by law. (Section 703.)*